

IMPACT REPORT

July 2023 – June 2024





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A Note From Our CEO

As I reflect on the previous year, I am both humbled and inspired by the work of our team, partners, and supporters. This year's theme, Innovating with Purpose, is more than just a theme—it reflects how we continuously adapt to meet the evolving needs of children and families. Through creative problem-solving and deep collaboration, we have found new ways to foster stability, expand opportunities, and drive transformation.



With more than 25,000 youth and families benefiting from our behavioral health, education, foster care, and community-based services this year, we remain driven by the belief that children and families are not defined by their challenges but by their strengths. In this report, you will read about the experiences of the youth we serve—like Josie's journey of finding her voice and leadership through Unconditional Education (UE), and Chloe's path to stability and healing through our Children's Crisis Care Continuum. You will also learn about our advocacy efforts, program expansions, and strategic partnerships that continue to shape the future of care across California, Washington, and beyond.

The numbers on the following page provide a deeper look at the scope of our impact—each data point representing lives changed, barriers overcome, and the collective power of community-driven solutions. This progress would not have been possible without the unwavering dedication of our partners, donors, board members, and staff. Your support fuels our ability to push boundaries, develop new solutions, and ensure that every child and family receives the Unconditional Care they deserve.

Thank you for your belief in our mission. We look forward to continuing this journey together.

A handwritten signature in white ink that reads "Leticia".

Leticia Galyean
CEO and President
Seneca Family of Agencies



By the Numbers: Seneca's Impact

Children and families do not fail—too often, they are failed by systems that are unprepared to meet their complex needs. At Seneca, we work to change that reality by reimagining what is possible in education, mental health, and child welfare. Through skilled and compassionate care, strong partnerships, and innovative services, we provide the support young people need to heal, thrive, and build brighter futures.

The impact of this work is reflected in the numbers below:


25,000+ youth and their families benefited from Seneca's services.

9,800+ youth received individualized behavioral health services.

80% of youth who received crisis response services were diverted from hospitalization.

500+ foster youth received permanency and placement services.

100+ schools partnered with Seneca to support students and families.

A photograph of three students in a classroom setting. In the foreground, a student with dark hair is looking down at a book. Behind her, another student is writing in a notebook. To the left, a third student is partially visible, also looking down. The background is slightly blurred, showing a classroom environment with windows.

Unconditional Education

Disrupting Cycles of Exclusion

Seneca's Unconditional Education (UE) program transforms school environments to ensure that every student—regardless of background or ability—has the support they need to thrive. By integrating mental health, behavioral, and academic interventions directly into schools, UE provides a holistic, strengths-based approach that meets students where they are.

Investing in Teacher Wellness and Trauma-Informed Education

Creating inclusive school environments goes beyond direct student support—it requires equipping educators and school staff with the tools they need to sustain positive learning spaces. This year, in partnership with Sutter Bay Medical Foundation, UE delivered over 50 professional development sessions on teacher wellness and sustainable education, reaching school staff at all levels. In collaboration with New Haven Unified School District, we provided district-wide training on trauma-informed education and family engagement—introducing many participants to these critical practices for the first time. The success of this initiative has deepened our partnership with NHUSD, now in its third year of professional learning communities.

Josie's Story: Finding Her Voice

When Josie, an eighth grader, joined a UE support group for new students, she quickly wanted to leave—conflicts with others made her hesitant to stay. With gentle encouragement from her UE clinician, Josie gradually saw the value she brought to the group, and over time, she began to trust and engage. As part of the group's activities, students met one-on-one with their UE clinician to share their personal journeys—a first-time experience for many, including Josie. After these sessions, she took the brave step of sharing her story with the group, setting an example for others to do the same. By the end of the program, Josie had become a leader—welcoming new students, fostering a sense of belonging, and proving how Unconditional Education helps students build confidence, form meaningful connections, and step into leadership roles.

A photograph of a woman with blonde hair and a young man with dark hair, both smiling and looking towards the camera. They are positioned in front of a light-colored curtain, with some green foliage visible on the left and right sides.

Crisis Continuum

Responding When It Matters Most

Our Crisis Care Continuum ensures that youth receive the right level of care at the right time, providing support in the least restrictive environment while preventing unnecessary hospitalizations or law enforcement involvement. As part of this continuum, Seneca's 24/7 crisis response services—delivered through the Mobile Response Team (MRT) and Family Urgent Response System (FURS)—offer rapid, in-person support wherever a crisis occurs, whether at home, school, or in the community. For youth needing immediate stabilization, Seneca provides a range of short-term and intensive care options. Crisis Stabilization Units offer immediate care to help youth regain stability before returning home. For those requiring higher levels of support, Children's Crisis Residential Programs provide structured care. Additionally, Seneca offers emergency foster placements and specialized foster homes with integrated services to support youth in foster care. To help maintain long-term stability, families also have access to in-home behavioral health services, wraparound care, and respite support, ensuring that youth and caregivers receive the ongoing assistance they need.

Chloe's Story: Stabilization and a Path Forward

At 14, Chloe had spent years managing her depression and anxiety with therapy, medication, and her mother's support—but the transition to high school made things feel overwhelming. Recognizing that Chloe needed immediate and specialized support, her mother reached out to Seneca. Our Mobile Response Team (MRT) provided immediate crisis stabilization, before helping her transition to a Crisis Stabilization Unit (CSU). At the CSU, her care team worked with her to adjust her treatment plan, strengthen coping strategies, and ensure she had the right level of support moving forward. Before Chloe returned home, Seneca's team ensured that she and her mother had a long-term plan in place, including ongoing counseling and school-based support.



Mental Health

Welcoming Youth With Unconditional Care

Youth experiencing placement disruptions—whether due to their first removal from home or ongoing instability—often face a revolving door of uncertainty, moving between temporary placements without the stability they need to heal and thrive. The Welcoming Center (TWC) in San Jose was created to fill this critical gap, providing immediate placement stabilization and a safe, structured environment for youth navigating these transitions. It serves as a stabilizing space for children who would otherwise face prolonged stays in emergency shelters or be placed in inappropriate settings due to a lack of immediate alternatives. With a trauma-informed and strengths-based approach, the center offers comprehensive mental health support tailored to each child's emotional and psychological needs. Children are met with compassion, respect, and warmth, ensuring they feel valued and cared for during this vulnerable time. In this nurturing space, they can process their experiences, regain a sense of stability, and receive individualized guidance as they prepare for their next steps.

“ Our team at TWC embodies Seneca's core values of love and hope around the clock. Their exceptional skill and dedication provide children with a safe, nurturing environment where they feel valued and connected during some of their most challenging moments. The extraordinary care demonstrated by our team has not only made a significant difference in each child's life but has also positively influenced the broader conversation about child welfare in Santa Clara County and across the state. ”

Matt Cammann, Regional Executive Director
Santa Clara County



Wraparound Services

A Team Approach to Care

Wraparound is a team-based approach that puts children, youth, and families at the center of care, ensuring they have a voice in shaping the support they receive. Designed for young people experiencing serious mental health or behavioral challenges, it brings together family members, trusted friends, community allies, and service providers to create a personalized plan that meets their unique needs. With guidance from a Wraparound facilitator, the team works collaboratively to set goals, develop creative solutions, and adapt as needed—helping families build strength and stability over time.

Charlie's Story: A Journey of Healing and Growth

When Charlie joined Seneca's Wraparound program at 10 years old, he had already experienced multiple foster placements and a history of physical and emotional harm. Struggling to express his emotions, he often felt misunderstood, leading to impulsivity, peer conflicts, and emotional outbursts at school. These challenges made it difficult for him to focus in class or build positive relationships, leaving him overwhelmed in both home and school settings. His Wraparound team worked closely with his foster parents, teachers, and school staff to create a structured, supportive environment. With trauma-informed care, classroom advocacy, and a one-on-one aide, Charlie gained the tools to manage his emotions and navigate social situations more effectively. Now, at 12 years old, Charlie is thriving. He enjoys school, has developed strong relationships with his classmates and teachers, and no longer requires a therapeutic classroom setting.

Innovation and Partnerships

Expanding Our Impact

At Seneca, we are continuously evolving to meet the needs of youth and families through innovation and forging key partnerships. By growing and developing our programming in response to emerging needs in the communities we serve, we are driving lasting change across the critical public systems that serve children and families.

- **Expanding Wraparound Services** – We have extended our Wraparound services to support up to 113 youth in Riverside County and 18 youth in Napa County. Through our partnership with Kaiser Permanente, Seneca is expanding access to Wraparound services for more families. This year, we launched Wraparound in the San Mateo region, increasing our Bay Area capacity substantially. With this growth, Seneca now provides Wraparound services in 11 California counties, the state of Washington, and across seven Kaiser service areas in Northern California.
- **Launching the NPS Bridges Program** – Our new Non-Public School (NPS) Bridges program offers short-term, individualized support to students, ensuring they receive the interventions needed to succeed in school and beyond. This initiative reflects our “whatever it takes” approach to education and student well-being.
- **Enhancing Care Management Programs** – Our Enhanced Care Management (ECM) programs now operate in partnership with 11 managed care plans across California, providing comprehensive, coordinated care for approximately 200 youth and their families.
- **Securing Federal Support for Unconditional Education** – A \$4 million grant from the U.S. Department of Education enables us to implement our Compass Care model, a transformative approach to reducing chronic absenteeism and fostering school engagement. This initiative is expanding to schools in Tennessee, Washington, and California.
- **Strengthening Behavioral Health Services** – Through a grant from the Children and Youth Behavioral Health Initiative (CYBHI), we are integrating Dialectical Behavioral Therapy (DBT) into our mental health services, equipping youth with vital coping strategies and emotional regulation tools.

Policy and Advocacy

Leading the Sector

At Seneca, we don't just provide services—we work to change the systems that shape children's lives. Through advocacy, we push for policies in California, Washington State, and beyond that remove barriers, improve access to care, and ensure every young person gets the support they need to thrive.

- **Fighting for Fair Funding:** This year, we led a coalition urging state leaders to ensure that vital mental health funding reaches the providers who serve children and families, rather than getting caught in bureaucratic delays.
- **Cutting Red Tape to Improve Care:** Seneca joined advocates statewide in calling for reforms that reduce unnecessary paperwork, allowing providers to spend more time focused on children and families. While the proposed California state legislation didn't pass, we helped bring statewide attention to this critical issue.
- **Bringing Policymakers to the Frontlines:** In November, California state leaders and child welfare officials visited our San Francisco Aspire program to see firsthand how specialized therapeutic care transforms young lives.
- **Standing Up for Youth:** In March, our team joined forces with partners in Sacramento to champion policies that support foster youth and expand access to education, housing, and mental health care.

By combining direct action with systems change, Seneca is shaping policies that create lasting impact for children, families, and communities.

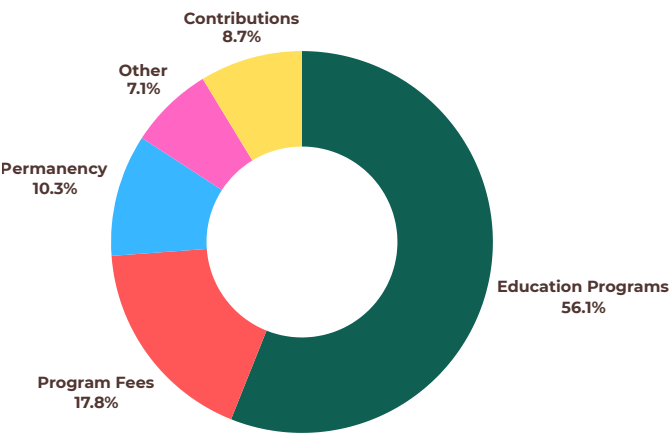


Statement of Financial Position

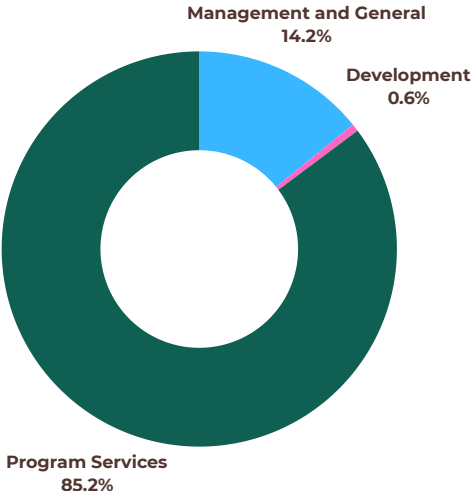
June 30, 2024

Current Assets	\$73,854,162
Property and Equipment	\$58,061,650
Other Assets	\$3,653,017
Total Assets	\$135,568,829
Current Liabilities	\$37,385,942
Long-Term Liabilities	\$47,479,656
Total Liabilities	\$84,865,598
Net Assets	
Without Restrictions	\$50,157,445
With Restrictions	\$545,786
Total Net Assets	\$50,703,231
Total Liabilities and Net Assets	\$135,568,829

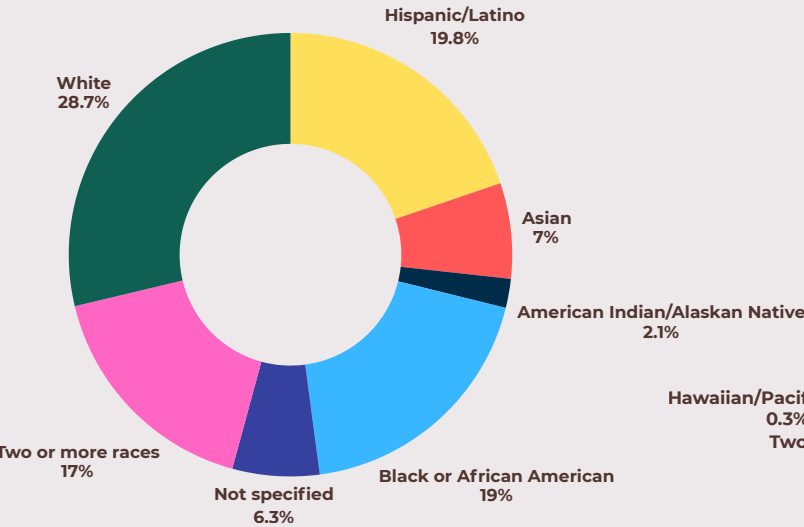
Public Support + Revenue = \$193,569,364



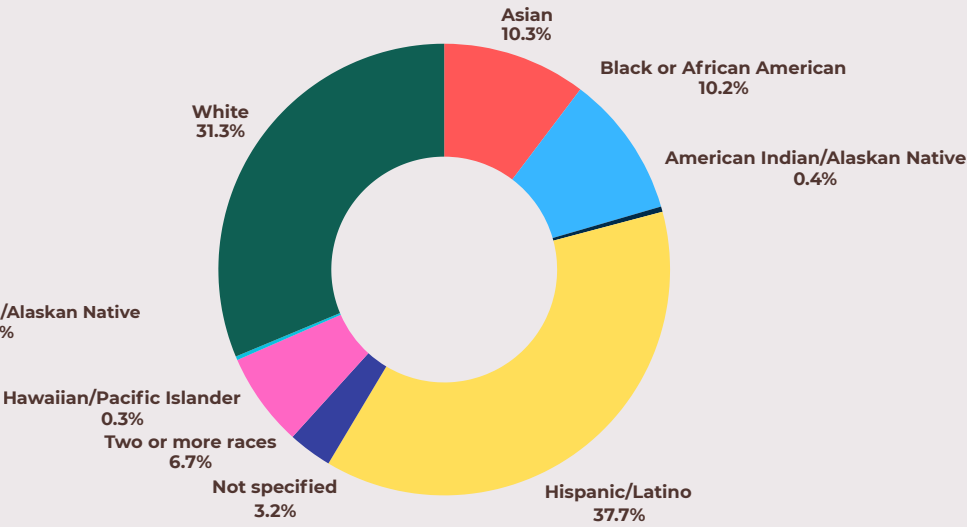
Expenses = \$183,205,437



Client Demographics



Staff Demographics



A photograph of four young people of diverse backgrounds smiling and looking upwards against a bright blue sky with light clouds. The person on the far left is a young man with a green beanie and a red sweater with a colorful geometric pattern. Next to him is a young woman with dark hair in two braids, wearing a red headband with sunglasses and a striped shirt. In the center is a young woman with blonde hair, wearing a purple jacket over a light-colored sweater. On the far right is a young woman with curly brown hair, wearing a red top and a white vest with colorful heart patterns. The text "Conclusion & Thank You" is overlaid in large white letters across the middle of the image.

Conclusion & Thank You

As we reflect on the past year, one thing is clear: **change happens when we come together.** Every milestone we've reached, every child and family supported, and every barrier overcome has been made possible because of people like you—our dedicated staff, supporters, partners, and advocates.

This year, we expanded our reach, deepened our impact, and continued to push the boundaries of what's possible in mental health, education, and child welfare. We stood alongside youth and families through moments of crisis, celebrated their successes, and worked to ensure that systems meet them with care and compassion, not roadblocks.

None of this would be possible without the unwavering dedication of Seneca's staff—the heart of our mission. From clinicians and educators to family partners and administrative teams, their commitment to walking alongside children and families with empathy and expertise is what brings Unconditional Care to life every day. But our work is far from done. As we look ahead, we remain committed to innovating with purpose, advocating for systemic change, and ensuring that every child, no matter their circumstances, has the opportunity to thrive.

Thank you for being part of this journey. Whether you've given your time, your resources, or your voice to support Seneca, you are making a difference. We invite you to continue walking alongside us in the year ahead—because together, we are transforming lives and creating a future where every child and family receives the Unconditional Care they deserve.



SENECA

FAMILY OF AGENCIES | UNCONDITIONAL CARE

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